IN THE SPECIFICATION

Please amend the second paragraph of page 18, as follows:

Figure 3 is a flowchart for a process 300 for dynamically configuring a speech recognition portal (also known as a "voice portal" or "vortal") in accordance with an embodiment of the present invention. In operation 302, a session with a user is conducted utilizing a speech recognition portal which, in operation 304, provides access to a network during the session. Utterances are received from the user during the session via the speech recognition portal in operation 3064. A speech recognition process is performed on the utterances in operation 3086to interpret the utterances. During the session in operation 31008, one or more aspects of the speech recognition portal are dynamically configured.